

# 10 MILLION SQ.FT.

( TOTAL AREA UNDER MANAGEMENT )  
RESIDENTIAL / COMMERCIAL / INSTITUTIONS



## About A-Care Group ( A-care FMS Pvt Ltd )

A-Care is Chennai's leading facility management company with more than 15 years of experience in integrated facility management services. A-care has played a pivotal role in managing a wide portfolio of properties in and around Chennai area and has a deep expertise in managing Residential, Commercial and Institution such as Schools, Sports Venue, etc.



### Chennai

# 27, Sripuram Colony,  
1<sup>st</sup> Cross Street, St. Thomas Mount,  
Chennai-600 016. Tamil Nadu, India.

+ 91 98408 49948  
+ 91 90428 03967  
businesshead@acare.org.in

### Coimbatore

37A/B - 3rd Cross, Gandhi Nagar,  
Near K R Bakes factory, Coimbatore,  
641 006. Tamilnadu, India.

+ 91 81226 17340  
projects.kovai@acare.org.in

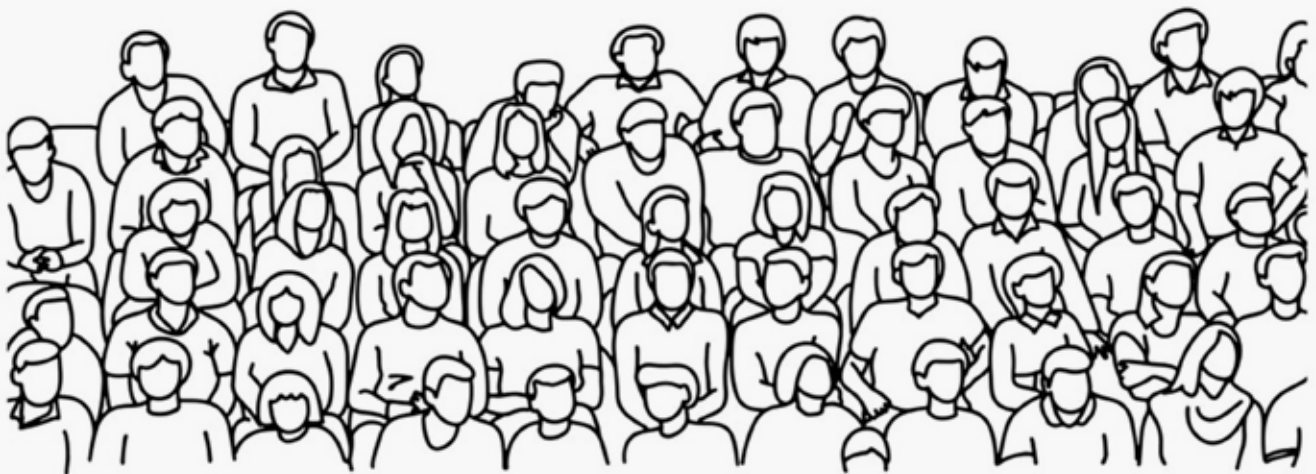
### Hyderabad

8-2-629/1/2, Road No.13,  
Banjara Hills, Hyderabad,  
500 034. Telangana, India.

+ 91 79811 60515  
+ 91 98408 49948  
+ 91 90428 03967  
projects.hyd@acare.org.in

management@acare.org.in

www.acare.org.in  
www.securityservicesinchennai.co.in  
www.housekeepingservices.co.in



*“We are what we repeatedly do. Excellence, therefore is not an act but a habit”*

- Aristotle

# WHO WE ARE

Acare is an integrated facility management company having its corporate headquarters in Chennai and its area of operation is spread across Chennai and other parts of TN. The Company was founded in the year 2005 with an aim to become a leading Service Provider in the Integrated Facility Management Service Industry by providing excellent services at an affordable cost ensuring high degree of customer delight. Today, the A-Care family has expanded to include over 1000 employees who provide bespoke property support and facility management solutions to over 180 prestigious clients across Chennai and Tamil Nadu.

At Acare we recognize that our customers need to optimize ROI on their facility assets. We therefore use an integrated approach delivery mechanism that leverages the power of people, technology and processes to surpass the expectations of our clients. We believe that client loyalty is earned through consistent, sustainable and repeatable performance while delivering on our commitments. A-Care has established industry leading programs including: Process methodologies, Standard Operating Procedures (SOPs), Service Level Agreements (SLAs), duty lists and Key Performance Indicators (KPIs). We've leveraged our 15+ years of experience to ensure efficient and optimized operations.

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# Vision Mission & Brand Value



## VISION

To become a leading Service Provider in the Facility management industry by exceeding client expectations. To empower and uplift our citizens from lower strata of society by creating various opportunities and helping them achieve their dreams.



## MISSION

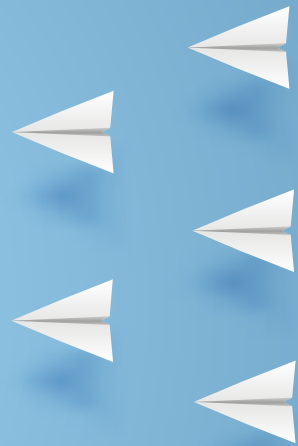
To provide a work environment that empower and motivate our staffs to provide the best possible service to all our clients in keeping with our core values of Trust, Integrity, Relationship Building and following the Industry's best proven practices



## VALUES

Trust,  
Commitment,  
Accountability,  
Operational  
Excellence and  
Relationship  
Building

# WHY US?



24\*7  
Support Cell



30 minutes  
Response time on  
Escalation and 90 min  
physical reach time of  
senior officials at Site.



Professional & qualified  
management team  
with the hands-on  
experience in providing  
facility, technical and  
security services



Dedicated support  
team having subject  
management  
expertise in core  
areas of facility  
management



Meticulously  
formulated checklist and  
emphasis on continuous  
performance  
measurement and  
improvement for all the  
area where our services  
are rendered



Strong facility  
management skills  
and strategic tie up  
with all the industry's  
leading vendors with a  
goal to deliver only the  
best as per Client  
requirements



Established  
Standard Operating  
Procedures (SOP) and  
Implementation of SLA  
& KPI set against  
Clients expectations for  
overall Operational  
efficiency and  
accountability



Organizational  
DNA that is best in  
class execution and  
Customer  
Satisfaction

# OUR CORE SERVICES



ADMINISTRATIVE & SUPPORT SERVICES



HOUSE KEEPING & JANITORIAL SERVICES



TECHNICAL SERVICES



SECURITY SERVICES



AUXILIARY SERVICES



## ADMINISTRATIVE AND SUPPORT SERVICES

Complete Facility Management through our Admin Staff like Facility General Manager, Facility Executive, Helpdesk, Supervisors and Admin Staff

- Financial Management
- Billing & Collections
- Procurements of Spares, Consumables and Services
- CRM
- Help Desk and Concierge Service

# HOUSE KEEPING & JANITORIAL SERVICES

## SOFT SKILLS

An experienced and professional team that can create beautiful surroundings from any open space

- House Keeping Services – Cleaning of Common Area Corridors, Staircase, Rest room and Parking Area
- Janitorial Services – Cleaning of Cubicles, Chairs, Tables, Floors, Carpets, Rest Rooms and Restocking of rest room paper and other supplies such as fresheners, cleaning agents, etc.
- Façade, Rooftop, Terrace, Glass Pane Cleaning
- Gardening Services
- Waste management
- Maintenance of Club house amenities like Swimming Pool, Gym, MPH, Kids Play area, etc.



## TECHNICAL SERVICES

### HARD SKILLS

Offering Technical and Periodic Maintenance of the facility and related assets by Technical Managers, Electricians, Plumbers and WTP/STP Operators

- HT/LT Electrical Systems
- Diesel generators
- Common Area repair & maintenances (Mechanical, Electrical, Plumbing)
- STP/WTP
- Common Lighting and Signage maintenance
- Planned Preventive Maintenance
- Assets Registry
- Fire Alarm and Fire Fighting System
- Lift Maintenance Service



## SECURITY SERVICES

Only qualified Officers who are trained to our customer's specific requirements are deployed to guard the security posts

- Gate Management (Entry/Exit System)
- Traffic and Parking Management
- Physical & Electronic Security System
- Observation, Surveillance, Emergency Planning and First Aid
- Personnel, Vehicle and Material Management
- Registers and Incident Reporting



## AUXILIARY SERVICES

A-Care teaming up with the industries best known vendors for handling all its allied service and required material in delivering the highest standard of service as per Client needs.

- Pest Control
- Landscape and Horticulture Service
- OHT/Underground Tank Cleaning & Water Testing
- Drain Chamber Cleaning
- Supply of HK, Swimming Pool and STP/WTP Chemicals
- CCTV Maintenance
- IOT Based Alert, Monitor and Control System for Various Equipment's



# BUSINESS SEGMENTS WE OPERATE IN

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## RESIDENTIAL AND TOWNSHIP

We take care some of the premium residential and township at various locations, where we cater to a number of satisfied residents of various fields.

## EDUCATION

The first thing every student learns is “cleanliness is next to godliness”, Let your school be a great example of that supported by our quality facility management services.



## IT & OFFICE SPACE

While you work in your office managing your critical business process, we take care of the infrastructure to aptly support your function. Currently we serve more than 100 IT & other offices spaces across the Chennai city.

## HOSPITAL

You worry about your patients; we'll worry about your facilities smooth functioning. We provide specialized services to hospitals at various locations in mission critical 24x7 environment.





## COMMERCIAL / MALL

Commercial spaces are not meant only for commerce, but also a point of entertainment & rejuvenation for its users.

## SPORTS VENUES

Sports and games are essential part of our lives for true development of our character. We manage sporting arena of various sports covering more than a million sq.ft area in our Chennai City.



## MANUFACTURING & WAREHOUSING UNITS

A-Care have been protecting individuals and properties for more than 15 years now and is committed to provide exceptional quality service by employing high degree of standards to its clients. We offer a complete Industrial FMS to suit many of the manufacturing and ware housing units across the states.

## RETAIL

In retail, your stores represent your brand. We, at Acare, believe in helping our clients stand out in this extremely competitive industry and help them make the right impression on their customers.



# OUR CLIENTS

we serve multiple clients from different industry segments, and have a long-standing relationship with most of them & are recognized as value partners. presenting some of the prominent clients we are currently working with



## RESIDENTIAL APARTMENTS

### CASA GRAND

Aristo  
Primera  
Massey

### RAMANIYAM

Marvel  
Gallery

### PLAZA

Tranquil Acres  
Serene Acres

### S&S

Sarvam  
Solitaire

### TVH

TVH Taus  
TVH Park Rozalia

### LANDMARK

Tivoli  
Ayna  
Malles Ashira  
DABC Orchid

### AKSHAYA

Adora  
Adair  
Pacific City

### XS REAL

XS Harmony  
XS Siena  
XS Symphony

### JAINS

Jains Sunderbans  
Jains Sukruti  
Jain Amrit Kalash

### RADIANCE

#### RADIANCE MERCURY

SAI Subhodhaya  
KGS Primrose  
DRA 90 degrees  
ICIPL Amora  
Creation Valencia  
Alliance Orchid Spring - Palm Block  
Waterford

Isha Villas

Amara Samudra Villas  
Gemini Magnolia  
GVSP Lotus Luxury Apartments  
Arihant ShivaSakthi  
Shantiniketan  
The Ferns, Kovallam  
Sristi Divinity

## CORPORATE/OFFICE SPACE

ITC Limited  
You Broadband  
Hindustan Unilever Ltd (HUL)  
Apollo Tyres  
Madura Coats  
CAMS Pvt Ltd  
Mastech Infotrellis  
Nitin Wire Group  
Amnet Technologies  
Easy Buy  
Primetec Automotives  
CES Ltd  
Gencor Pacific Organics  
GP Strategies  
Tech Frontiers  
Home Lane Interiors  
Evolv Clothing  
Hellman Logistics  
Maarga System  
Zuora India Pvt Ltd

Sri Ramachandra Medical Institute  
Shanta Ayurveda Hospital  
Medway Hospital  
Korcomptenz  
Deevita Technologies  
Rohlig Group  
VKV Industries  
Futurenet Technologies  
Zifo Technologies  
Galaxy Clothing  
PTK Architects  
DEE Piping System  
Madras Cricket Club (MCC)  
TEEMS India  
Indowind Energy  
Vidya Sagar School  
Guild of Service  
Balavihar Charitable Trust & many  
Flinto Learning  
Amelio  
Anant International School

More Reputed Clients..



[www.acare.org.in](http://www.acare.org.in)  
[www.securityservicesinchennai.co.in](http://www.securityservicesinchennai.co.in)  
[www.housekeepingservices.co.in](http://www.housekeepingservices.co.in)

